



# Acknowledgments

By:

unknown

This book might not have come into being but for my long association with the Planetree Alliance. I have unbounded respect for the vision of Planetree, and the highest admiration for the people behind the effort, including Patrick Charmel, Susan Frampton, Laura Gilpin, Randy Carter, and the rest of the incredible staff. In *The Healing Tree*, Maggie quotes T.S. Eliot in saying that “great poets steal.” I admit to having been sorely tempted to do just that when I read Laura’s brilliant book of poetry, *The Hocus-Pocus of the Universe*.

I also appreciate the support and encouragement for my work on *The Twelve Core Action Values* from hospitals across the country. In addition to Pat Charmel, CEO of Griffin Hospital, I wish to recognize Dave Gilbreath of Central Peninsula General Hospital, Charlie Franz of South Peninsula Hospital, Mimi Roberson of Presbyterian/St. Luke’s Medical Center, Todd Linden of Grinnell Regional Medical Center, Sandy Haryasz of Page Hospital, Leigh Cox of Navapache Regional Medical Center, Les Donahue of Sentara Virginia Beach General Hospital, Steve Carlson of Flagstaff Medical Center, Don Patterson of Washington County Hospital and Clinic, Genny Maroc of Marengo Memorial Hospital, Linda Shearer of Immanuel Lutheran Corporation, Heidi Gil of United Methodist Homes, and Kathleen Allman of the Millennium Surgery Center.

I hope that anyone who reads *The Healing Tree* will see that the healing principles of care-giving apply to every organization, not just hospitals. In that regard, I’m grateful for the support of Jeff Stroburg and the incredible team at West Central, Kurt and Mari Stocker and the good folks of Broken Arrow, Paul Cox and all of the Rangers of Grand Canyon National Park, and Jim “Gymbeaux” Brown of Keller Williams Realty. I’m especially thankful for the support and friendship of CEO Roger Looyenga and the rest of the crew at Auto-Owners Insurance Company, a Fortune 500 corporation filled with “No Problem” people for whom customer service and care-giving are one and the same.

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With every word of this book, I was reminded of how important family is, and how lucky I am to have mine. For Mom and Dad, I hope I haven't fallen far from the tree under which you sheltered us kids. For Steven, Nancy, and Allen, I couldn't be prouder of how quickly and how far you have moved out from under the shadow of big brother. Above all, *The Healing Tree* was inspired by, and is a reflection of, my eternal love for Sally, Annie, and Doug. You are my miracle!